

Distribution of Family Caregiver Survey Rating Summary Stars, Nationally and by State
Reporting period: April 1, 2019 – December 31, 2019; July 1, 2020 – September 30, 2021

The Family Caregiver Survey Rating is a summary Star Rating that is calculated as a weighted average of the Star Ratings for each of the CAHPS Hospice Survey quality measures. State and national distributions of the Family Caregiver Survey Rating summary star are calculated only among those hospices for which a Family Caregiver Survey Rating is publicly reported on Care Compare (i.e., only hospices for which there are 75 or more completed surveys over the eight-quarter reporting period). *State-level variation in the Family Caregiver Survey Rating should be interpreted with caution given the variation across states in the proportion of hospices for which a Star Rating can be calculated.* Eighty-nine percent of Medicare decedents who received hospice care in 2020 were in hospices that were assigned a star. Detailed information regarding the content of CAHPS Hospice Survey measures and how the Family Caregiver Survey Rating is calculated is available at:

<http://www.hospicecahpsurvey.org/en/scoring-and-analysis/> and <http://hospicecahpsurvey.org/en/star-ratings>.

	1 Star		2 Stars		3 Stars		4 Stars		5 Stars		Total
	N	%	N	%	N	%	N	%	N	%	N
AK	0	0%	0	0%	2	67%	1	33%	0	0%	3
AL	0	0%	1	2%	8	17%	25	54%	12	26%	46
AR	0	0%	1	4%	9	35%	11	42%	5	19%	26
AZ	0	0%	8	15%	25	45%	21	38%	1	2%	55
CA	6	3%	59	34%	78	45%	25	15%	4	2%	172
CO	1	3%	10	33%	10	33%	8	27%	1	3%	30
CT	1	5%	9	45%	6	30%	3	15%	1	5%	20
DC	1	100%	0	0%	0	0%	0	0%	0	0%	1
DE	0	0%	3	33%	5	56%	1	11%	0	0%	9
FL	2	5%	11	28%	20	50%	7	18%	0	0%	40
GA	4	5%	12	14%	15	17%	40	47%	15	17%	86
HI	0	0%	1	13%	3	38%	2	25%	2	25%	8
IA	0	0%	0	0%	19	46%	16	39%	6	15%	41
ID	0	0%	0	0%	4	21%	10	53%	5	26%	19
IL	1	1%	17	24%	21	30%	24	34%	7	10%	70
IN	0	0%	10	16%	24	39%	24	39%	4	6%	62
KS	0	0%	2	6%	18	51%	11	31%	4	11%	35
KY	0	0%	0	0%	3	14%	11	50%	8	36%	22
LA	0	0%	0	0%	11	25%	24	55%	9	20%	44

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	N	%	N	%	N	%	N	%	N	%	N
MA	0	0%	4	9%	14	30%	24	51%	5	11%	47
MD	1	5%	4	18%	6	27%	11	50%	0	0%	22
ME	0	0%	0	0%	5	38%	7	54%	1	8%	13
MI	0	0%	7	9%	35	44%	32	41%	5	6%	79
MN	0	0%	2	5%	25	57%	12	27%	5	11%	44
MO	0	0%	4	6%	19	30%	27	43%	13	21%	63
MS	0	0%	0	0%	9	32%	13	46%	6	21%	28
MT	1	9%	3	27%	3	27%	3	27%	1	9%	11
NC	0	0%	1	2%	11	21%	32	60%	9	17%	53
ND	0	0%	0	0%	3	50%	3	50%	0	0%	6
NE	0	0%	0	0%	14	64%	7	32%	1	5%	22
NH	0	0%	1	7%	3	21%	9	64%	1	7%	14
NJ	1	2%	14	33%	12	29%	15	36%	0	0%	42
NM	0	0%	3	19%	8	50%	4	25%	1	6%	16
NV	0	0%	2	13%	7	44%	6	38%	1	6%	16
NY	2	6%	2	6%	11	31%	17	47%	4	11%	36
OH	0	0%	12	14%	38	44%	29	33%	8	9%	87
OK	0	0%	2	5%	18	41%	19	43%	5	11%	44
OR	0	0%	5	13%	16	41%	16	41%	2	5%	39
PA	0	0%	9	8%	37	35%	53	50%	8	7%	107
PR	0	0%	5	63%	3	38%	0	0%	0	0%	8
RI	0	0%	1	17%	2	33%	3	50%	0	0%	6
SC	0	0%	0	0%	13	32%	23	56%	5	12%	41
SD	0	0%	3	33%	2	22%	4	44%	0	0%	9
TN	0	0%	3	7%	10	23%	26	60%	4	9%	43
TX	4	3%	34	22%	48	31%	55	36%	12	8%	153
UT	0	0%	2	11%	10	56%	5	28%	1	6%	18

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	N	%	N	%	N	%	N	%	N	%	
VA	0	0%	11	17%	25	39%	23	36%	5	8%	64
VT	0	0%	0	0%	4	50%	4	50%	0	0%	8
WA	0	0%	3	11%	16	57%	8	29%	1	4%	28
WI	0	0%	6	12%	27	53%	13	25%	5	10%	51
WV	0	0%	0	0%	1	6%	14	82%	2	12%	17
WY	0	0%	0	0%	1	50%	1	50%	0	0%	2
US	25	1%	287	14%	737	36%	782	39%	195	10%	2,026

